

NEED URGENT ASSISTANCE?

North America, call us at 1-855-849-3487

Outside North America, call +1 320 321-0656



MyPortal Login Assistance and System Guidelines

FORGOT YOUR USER ID?

1. Your general manager is responsible for providing hotel staff with their user ID. If you are the owner or general manager, you may contact Wyndham Hotels & Resorts Support to find out your User ID for MyPortal.

FORGOT YOUR PASSWORD?

1. Click the **Forgot Password?** link on the MyPortal login page. (You will have to choose a new password.)
2. Enter your **User ID** to continue.
3. Type in the response to your challenge question and hit **Continue**.
4. You will be prompted to enter a **new password**.
5. Not to be the same as any of the last six passwords
6. Click **Save** when you are done.

CAN'T LOGIN?

1. For General Managers, Site Principals and Entity Principals, if you have received your MyPortal User ID and password and cannot log in, please contact technical support.
2. For hotel staff, if you have received your MyPortal User ID and password and cannot log in, please contact your GM or Owner at your property or use the "Forgot Your Password" link located on the MyPortal login page.

By Phone: North America, call us at 1-855-849-3487 and Outside North America, call +1 320 321-0656

By Email: osd@wyndham.com (non-urgent) **(begin Subject with your 5-digit Wyndham Site #)**

BROWSER SUPPORT

MyPortal is fully compatible with Internet Explorer (IE) 8 and higher, Mozilla Firefox, Google Chrome and Apple Safari. MyPortal also functions on tablets, smart phones and other mobile devices.